

KELLER

Creating Solutions



KELLER Bolt Information System **KBIS**

KBIS – KELLER Bolt Information System



KELLER Bolt Information System



Also for the brick and tile industry, digitization offers innovative ways of making the production process and plants more controlled, efficient and secure in various ways. Today's information and communication technology creates solutions that provide the operator with information from a wide range of different areas immediately and independently of the location.



KBIS (KELLER Bolt Information System) is a new digital information platform that provides operators with the vast amounts of documentation on their plant and machinery, as well as maintenance notes and operating instructions.

Customer service has never been faster and easier. With our service app, you have quick and easy access to your individual machine, component and plant documentation at any time and from anywhere via your tablet or smartphone. You can request spare parts, communicate comfortably with us and exchange documents. To do this, use the new Service App of KELLER. A proactive service provides you with specific support for solving your technical questions. No matter whether it is a technical problem, a spare part or a question about maintenance. You simply create a service notification via a chat, in which you indicate the machine and the reason for the notification. Moreover, you add a description, photos or videos. You can send this notification to KELLER at any time around the clock.

You have access to your operating instructions and technical documents for your machine and plant via the document manager. In the spare parts menu, you use icons, pictograms and drawings to search for the assemblies and machines from the spare parts catalogue to find the components you need and place them in the shopping basket of the enquiry system.



The functions in detail

▶ Profile

To access the specific plants and machinery documents, you need to register. This serves as authorisation to grant access to customer-specific documents to authorised persons only.

▶ Chat

The chat function allows you to exchange messages with the KELLER Service Team and share files, documents, photos and videos for simple, fast and direct communication.

▶ Documentation Manager

If the company has several plants, first call up your respective plant. Use the icon bar at the bottom of the screen to select the machine for which you need information or spare parts. Then you have access to the operating, assembly, maintenance and servicing instructions as well as detailed documentation of the installed components.

▶ Enquiry module

To select a spare part, you have the option of searching for the spare part directly via the spare parts list or identifying it in advance via the drawing. To do this, simply tap on the desired drawing. Then click on the enquiry basket of the desired item to add it to the enquiry. Once you have entered all the items you require, you can submit your enquiry.

▶ Contacts

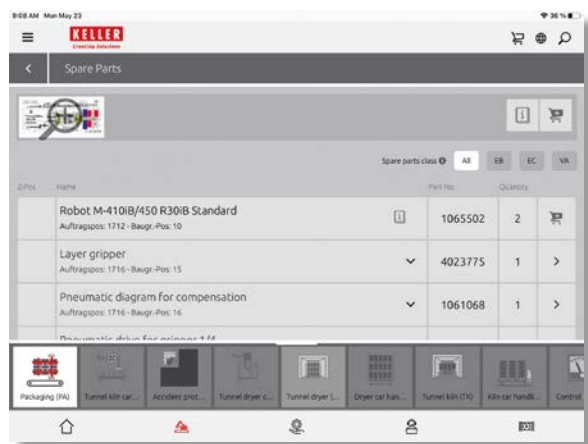
For quick support, you find the contact details of the respective experts. Select one of our service experts. Contact the respective expert directly to get prompt support.

▶ Service

Here you will find information about our comprehensive services in order to be able to serve you quickly and directly in all areas. This includes audits, maintenances or modernisations at your plant as well as seminars at our head office.

▶ Media Library

In the media library you will find a large number of videos and brochures on our machines and plants.





High-tech solutions from tradition

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KELLER A DIVISION OF **LEGRIS INDUSTRIES**